



Tompkins County

County Clerk

2018 Budget Presentation

Recommended Budget

	2017 Modified	2018 Recommended	\$ Change	% Change
Expenditures	\$2,274,439	\$1,643,802	-\$630,637	-27.73%
Revenues	-\$1,792,571	-\$1,171,655	\$620,916	-34.64%
Net Local	\$481,868	\$472,147	-\$9,721	-2.02%

**County Clerk, DMV, Records Management and
Central Services**

Full-Time Equivalents

2015	2016	2017	2018 Target	2018 Rec	# Change	% Change
19.00	19.00	19.00	19.00	19.00	0.00	0.00%

Over-Target Requests Supported by the Recommended Budget

Page #	OTR #	Priority	Req. OTR	Req. Source	Rec. OTR	Rec. Source	Purpose
4-49	23	1	\$40,000	Target	\$40,000	Target	Challenge Scanning

Highlights

- Ithaca.com – “The DMV in Ithaca is the friendliest and fastest in the world, so the process will be easy.”

Keep Your DMV Money Local!

Get your registration or DMV documents quicker and keep your taxes down by coming to our office.

Did you know that every time you send back your DMV documents in the pink envelope provided by NYS DMV or renew on-line, you are in fact sending your DMV money to Albany?

Did you know that 12.7% of all transactions that come across our counter at DMV support your local economy? **When you renew with the Utica address on your renewal or on-line, we receive no money to help offset the property taxes.**

Please make the commitment to keep your DMV money local by doing business directly with our local office. In the future when you receive your DMV renewal, please remember to visit our convenient location in the Hancock Street Plaza or mail it to our address: 301 Third Street Ithaca, NY 14850.

Please think the next time you receive your pink renewal envelope in the mail and choose to keep your money working here at home.

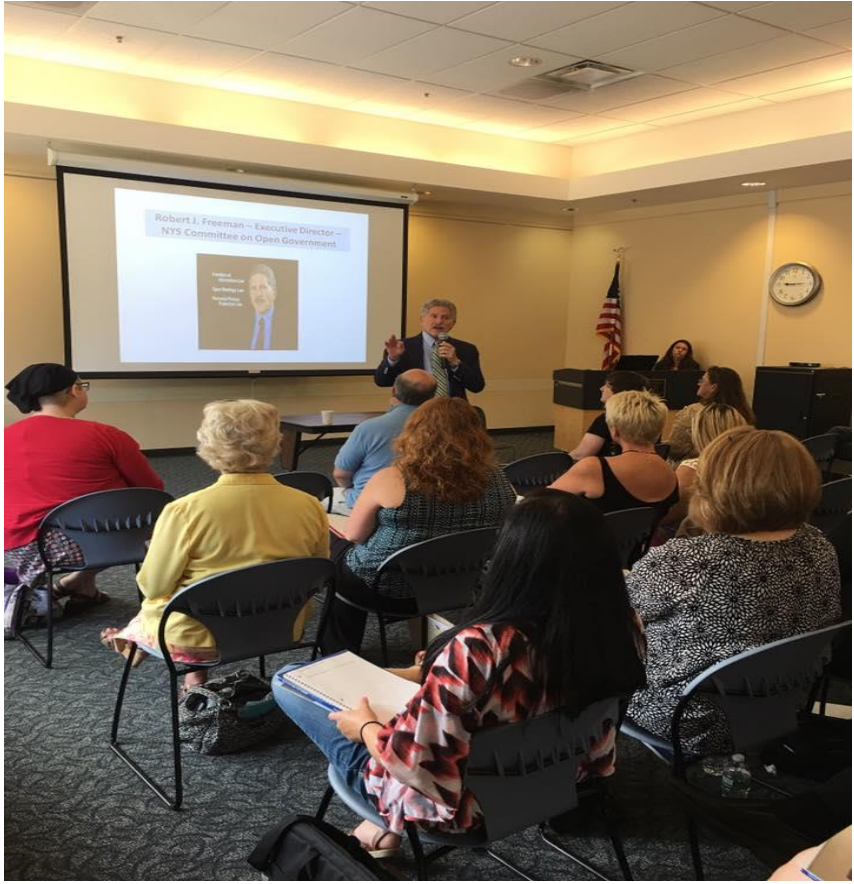
Customer Service Improvements!

- Continued Customer Service, De-escalation and Teamwork Training for staff
- Utilizing social media – Facebook, Twitter, website, and Chat for public involvement

Top Digital County – 4th Year!



Shared Services



Community Outreach



Naturalization Ceremonies



Naturalization Ceremonies



DMV Organ Donation Campaign

- Organ Donations – 280 organ donors were registered in just the month of April! We have the highest rate in NYS! – almost 50%!!

