

Tompkins County

# 2016 Major Accomplishments

# Airport

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- Resurfaced runway on-time and within budget
  - Received award from NYS Construction Materials Association
- Part-139 Airfield Certification Inspection completed – virtually flawless
- Awarded \$250,000 SOARS grant for marketing
- Emerged as Southern Tier's hub for flights to Philadelphia, Detroit, and Newark
  - One stop flights to 600 destinations

# Airport

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- American Airlines flights now on 50-seat jets
  - Will add 2<sup>nd</sup> Jetbridge
- Initiated Customer Appreciation Week
- Held 2<sup>nd</sup> Runway 5K

# Assessment

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- 18<sup>th</sup> consecutive year receiving Excellence in Assessing Award from NYS
  - Only assessing unit to receive Award in all 18 years of its existence
- 10,024 changes in assessment
- Total (taxable and exempt) assessments rose 3.8%, to \$11.9 billion
- Completed long-overdue reval in Town of Covert

# Assigned Counsel Office

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- Successfully implemented assigned counsel program in Schuyler County.
  - First joint multi-county program in NYS
  - Prototype for similar regional initiatives
- Awarded \$200,000 in NYS grants.
- Continued implementation and upgrade of the afterhours arraignment system

# Clerk of the Legislature

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- Completed review and update of County Charter
- Increased number of staff using MinuteTraq document management program
  - Held small group trainings throughout year

# County Administration

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- Developed and implemented a Title VI policy
- Expanded the County's compliance resources and capacity
- Helped design and implement a new budgeting software system
- Secured a NYS grant of up to \$1.1 million for law enforcement shared services

# County Administration

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- Supported TCCOG's Municipal Courts Task Force
- With Sheriff, responded rapidly to State threat to pull jail variance
- Assisted in negotiations of a 7 year contract with Sheriff's Road Patrol union—1<sup>st</sup> settlement since 2004



# County Attorney

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- Negotiated plan for 100% green hydroelectric power to supply approximately half of the County's electricity
- Negotiated resolution of 2004-07 OMIG compliance audit

# County Clerk

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- Completed 4<sup>th</sup> NYS Archives Shared Services Grant
  - Municipal Court Records
  - Archive grants now total \$600,000
- Applied for \$603,000 NYS Municipal Restructuring Grant for Tompkins and Cortland Counties Laserfiche Records Program
- Awarded “Top Digital County” by NaCo—3<sup>rd</sup> consecutive year

# County Clerk

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- Utilizing Facebook, Twitter, and Chat for DMV and Clerk
- “Keep it Local” initiative for DMV
- Increased Organ Donation awareness through DMV
- Completed De-escalation training

# County Office for the Aging

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- Finalized Age Friendly Ithaca and Tompkins County Action Plan
- Project CARE/Project Generations program received 1<sup>st</sup> Annual Volunteer Innovations Award by NYS Association on Aging
- Outreach Worker Eileen Savino presented Lucy Brown Award for community leadership by INHS

# County Office for the Aging

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- Convened discharge planners and community organizations to discuss safe care transitions
- Launched departmental Facebook page
- Co-sponsored recognition event for home care workers
- Worked with clients and City to offer user-friendly parking permits

# District Attorney

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- Successfully prosecuted violent and serious crimes, and returned grand jury indictments on 3 homicides
- Reorganized attorney work assignments due to reduction in staff from retirements
- Implemented LaserFiche initiative to reduce paper and storage

# Board of Elections

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- Successfully conducted two major elections
  - Highest turnout in NYS for Presidential Primary (53%) and Presidential election (79%)
  - Recruited and trained nearly 300 Poll Workers
  - Text (vs. phone) communication with Poll Workers to keep phone lines free for public
- Conducted or assisted elections for 5 villages, 6 school districts, and several library and fire districts

# Board of Elections

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- Convened 12-county meeting with Voting Machine Technicians to share ideas on how to work with voting machines
- Successfully maintained our aging supply of voting machines
- Conducted primaries for 54<sup>th</sup> State Senate District



# Emergency Response

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- Implemented 1<sup>st</sup> phase of Next Generation 911 technology (Text-to-911 capability)
- Implemented comprehensive QA/QI programs to measure all aspects of dispatch performance
- Established microwave radio connectivity to adjoining counties to create regional inter-operability

# Facilities

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- Completed:
  - Mental Health Building Lobby/Reception and 6<sup>th</sup> Floor improvements
  - Re-Roofing of Old Jail, Building C, Mental Health
  - Parking lot reconstruction at Court Complex, Mental Health, Public Safety
  - Significant number of Workplace Violence Prevention projects
  - Facility Shop improvements

# Finance

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- Maintained County's Aa1 Rating
- Implemented contract with AirBnB for collecting room tax
- Managed major personnel succession plan
- Financed several projects at below-market rates
- Assisted TC<sub>3</sub>, TCAT, Soil & Water, and Airport with cash flow needs
- Unqualified audit opinion
- Managed purchasing and bidding for several major projects

# Health

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- Water issues:
  - Coordinated drought response with Cornell, Ithaca, & Bolton Point
  - Worked with ICSD on lead concerns
  - Provided oversight to City while addressing water quality issues
- Led local response to Zika Virus
- Received NYSDOH incentive ward for exemplary reporting of communicable diseases

# Health

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- Partnered with Airport to create public health displays regarding Zika and mosquito-borne diseases
- Ranked #1 in CNY for breastfeeding initiation rates

# Highway

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- Completed:
  - Pine Tree Road Bike and Pedestrian Trail
  - Groton City Road Bridge
  - Waterburg Road Bridge
  - 27 miles of road paving, rehabilitation, and surface treatment
  - Inspection and electronic cataloging of 2,000 signs
- Awarded Contracts for:
  - Red Mill Road Bridge and Malloryville Road Bridge Project

# Human Rights

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- Re-established relations with NYS Human Rights with a goal of renewing lapsed (2008) MOU
- Participated in public conversation about OHR's role in lives of residents; explored options for local enforcement strategy
- Rolled-out 29<sup>th</sup> Annual K-12 Human Rights Arts Competition with Dorothy Cotton Institute—record 900+ participants

# Human Rights

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- Freedom from Domestic Violence Community Event: “Domestic Violence and the Workplace—A Model Policy and Toolkit for Private Employers”
- Workshop offerings:
  - “New Rule: Gender Identity and Expression Protection in the Workplace”
  - Landlord Association panel discussion
  - Fair housing workshops



# Information Technology

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- LETTS/Public Safety
  - Body cameras
  - Data collaboration with DA's Office
  - CAD to CAD dispatch call transfers with Cornell
  - Corrections camera replacement
- GIS/Web
  - Upgrade of online map software
  - Expansion of inter-municipal agencies
  - Address management
- Revised HR/Payroll system procedures; ACA Implementation

# Information Technology

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- Office 365 implementation
- Assisted with new automated budgeting system
- Developed countywide electronic forms, workflows, and dashboards
- Core router/switch and Internet connectivity upgrade planning, design, and procurement
- Replacement of firewalls and web filtering appliance

# Mental Health

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- Transitioned from Continuing Day Treatment (CDT) to Personalized Recovery Oriented Services (PROS) programs
- Opened new 1<sup>st</sup> floor reception system
- Addressed longstanding compliance issues

# Personnel

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- Implemented “Ban the Box” for County government and all other municipalities and schools outside the City
- Spearheaded Countywide Employee ID badge program
- Administered Civil Service and personnel support to 50 divisions covering 2,600 positions
- Increased participation in diversity recruitment and outreach events
- Enhanced career development training opportunities

# Personnel

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- Expanded Countywide reward and recognition, including Employee Appreciation Picnic
- New medical leave of absence program
- Responded to FLSA and other regulatory requirements
- Participated in negotiations leading to first road patrol settlement in 12 years

# Planning

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- Completed Energy Road Map, and Community and County Government greenhouse gas emissions inventories
- Completed Tourism Implementation Plans addressing beautification and heritage and agricultural tourism
- Completed analysis for Housing Needs Assessment and supported the Housing Summit
- Completed feasibility studies for relocation of NYSDOT facility and development of Airport business park
- Supported Economic Development and Energy Task Force

# Probation

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- Participated actively in post-incarceration re-entry program planning
- Focused on staff emotional health related to cumulative and critical incident job stress
- SWAP participants provided 914 hours of service to the Cops, Kids, and Toys program
- Multiple acknowledgements by courts and clients regarding professionalism and helpfulness of staff

# Sheriff

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- Provided active shooter training for all County employees (program continuing in 2017)
- Jail Garden program flourishing—community members assisting with time and goods
- Several homicides at end of year rapidly solved
- Plan for Kg program presented to Legislature; moving forward



# Sheriff

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- Project Lifesaver continues to expand; now at 19 clients
- D.A.R.E. program restored after suspension due to staff shortages
- Assisted with sign-up and delivery of toys to over 500 County residents through Cops, Kids, and Toys
- Negotiated labor agreement with Road Patrol union for first time in 12 years

# Social Services

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- Handled 1,188 Child Protective Services hotline calls
- Served an average of 14,075 individuals/month receiving economic assistance (TA, SNAP, Medicaid, Child Support, HEAP)
- Began partnership with Family and Children Services to provide case-management for kinship care
- Co-located Advocacy Center staff with Child Welfare Division
- First cohort trained in “Understanding Each Other Better: How to work respectfully with co-workers and clients who identify as trans-gender”

# Solid Waste

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- Enhanced services:
  - Recycling station at Stewart Park
  - Liquid FOG (fats, oils, grease) collection at RSWC
  - Mobile food scraps drop spot in Brooktondale (3 more planned)
- Grant Awards:
  - \$308,439 for recycling education (3-years)
  - \$28,556 electronics recycling assistance
  - \$335,000 for tipping station at RSWC for food scraps

# Solid Waste

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- New online system to accept payments for solid waste permits and disposal punch cards and coupons
- Expanded presence on Facebook, Twitter, Instagram

# Weights & Measures

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- Completed 238 business inspections
- Tested 1,755 weighing and measuring devices
- Inspected 162,400 packaged products for labeling and contents
- Assisted statewide package inspection of bags of concrete and mortar

# Workforce Development Board

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- Transitioned to new Federal Workforce Innovation and Opportunity Act
- Advanced Manufacturing Skills Initiative
  - Conducting training needs assessment; created employer collaborative to develop solutions
- Administered Summer Youth Employment Programs, serving 207 young people
- STPB tourism grant: coordinated partnership, certifications, customer service, and ambassadorship sessions

# Tompkins Workforce NY Career Center

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- Served 1,689 job seekers and 480 employers
  - 66% entered employment
- \$124,000 invested to train 76 adults (56 now employed)
- Served 75 low income young adults
  - 75% entered employment; 48% attained degree/certificate
- Provided priority of service for Veterans; 88% entered employment; 9 were homeless and now have homes
- Sponsored “Talent for Tompkins” series attended by 220

# Youth Services

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- Hosted 14 youth worker training sessions attended by over 400
- Supported 2 community forums on Opioid Epidemic with Community Coalition for Health Youth
- Surveyed 4,000 middle and HS youth via County Youth Development Survey (results in Spring 2017)
- Launched [www.listenforthesigns.org](http://www.listenforthesigns.org) to combat Commercial Sexual Exploitation of Youth
- Presented youth recreation overview to town and village boards



Tompkins County

# 2016 Major Accomplishments