



Temporary COFA Office Relocation

FAQ

Why is COFA moving?

Construction of the new Center of Government requires the temporary relocation of several County departments. As part of this effort, the Annex C building at 128 E. Buffalo Street, which currently houses the Board of Elections, will be deconstructed to make way for the new Center of Government building.

To facilitate the transition, **COFA is relocating to 31 Dutch Mill Road in Ithaca.** The Department of Assessment successfully relocated to the same building earlier this year.

This enables the Board of Elections to relocate to COFA's current downtown location, ensuring that County services remain accessible while construction progresses. We appreciate the public's patience and understanding as departments complete their moves and adjust to their new locations.

When is the move happening?

July 13-15: The downtown office remains open while furniture and equipment are packed and moved.

July 16-17: The office is **closed for in-person visits.** Staff will continue to answer phone calls and assist clients remotely.

Beginning Monday, July 20: Visit our new Dutch Mill Road office!

Where is the new office?

31 Dutch Mill Road in Ithaca. The building is located off Warren Road and offers free and accessible on-site parking, a single-story ADA-accessible building, and convenient access from Route 13 and other major roadways.



Will parking be easier?

Yes. The Dutch Mill Road office offers plentiful free parking outside the building, including accessible parking spaces.

I don't drive. How can I get there?

- Person-centered counseling: COFA staff will discuss and coordinate client transportation needs (including eligibility for financial assistance for transportation).
- Door-to-door rides: Gadabout/ADA Paratransit is available for eligible clients with disability or mobility limitations.

Is the new building accessible?

Yes. The building is a single-story structure, featuring ADA-compliant entrances, restrooms, and parking spaces.

Will services change?

No. Our location is changing, but our services are not. Phone and virtual appointments will be offered to reduce travel needs. As part of our ongoing outreach program, we provide presentations, community tabling events, and direct assistance with programs, services, and resources throughout all areas of Tompkins County. We will continue to assess the need and demand for downtown satellite office hours to ensure our services remain accessible and responsive to community needs.

How do I contact COFA?

Call us at (607) 274-5482 or visit tcgov.co/cofa for updates.

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