



**Volunteers of America®**  
**UPSTATE NEW YORK**

## ABOUT VOLUNTEERS OF AMERICA

Volunteers of America is a non-profit, human services agency that serves more than 10,000 people every year. Our mission is to foster self-reliance and stability by delivering essential services in housing, education, and health. For 130 years, VOA has been dedicated to restoring hope, dignity, and a sense of belonging for people facing challenges.

VOA currently provides a continuum of housing programs that include emergency shelters and permanent supportive housing for individuals and families who are or have experienced homelessness. We successfully work with people who are struggling with multiple challenges, including mental and behavioral health concerns. Using our model that combines safe shelter and supportive services, we are able to move people from crisis to stable housing and improved self sufficiency.

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## CODE BLUE EMERGENCY SHELTER

### SHELTER DETAILS

- Location at 227 Cherry Street
- Opening November 24, 2025
- Scheduled to operate daily through April 15 in partnership with Tompkins County
- Daytime warming center with case management services: 8 a.m. to 4 p.m.
- Nighttime shelter: 4 p.m. to 8 a.m.

### PROGRAM HIGHLIGHTS

- Well-trained, experienced staff providing 24/7 coverage and security, including weekends, evenings, and overnight.
- Meals provided on-site
- Transportation services to bring guests safely to the shelter and to appointments or other service locations for additional resources.

### QUESTIONS OR CONCERNS?

#### CONTACT US

We understand that new programs like this in the community may raise questions or concerns. Please feel comfortable reaching out to the following staff members if any issues arise:

**Lisa Barrett**  
**Director of Housing & Shelter Services**  
**(585) 491-4915**  
**lbarrett@voaupny.org**

**Rob Conti**  
**Senior VP of Operations**  
**(585) 472-1757**  
**rconti@voaupny.org**

### OUR COMMITMENT TO THE COMMUNITY

VOA is committed to operating the shelter safely and respectfully while maintaining open communication and collaboration with our neighbors and local businesses. We appreciate the support and understanding as we work together to provide essential services to those in need.

[Learn more about Volunteers of America at voaupny.org](https://www.voaupny.org)