



2020 Program Report Card: Mentoring Supports

Achieving Youth Results (AYR) Goal:

Our community will provide children, youth, and families with healthy, safe, and thriving environments.

Program: One to One Big Brothers/ Big Sisters

Agency: Ithaca Youth Bureau

CLIENTS:

Children between the ages of 6-14

PARTNERS:

Cornell University and Ithaca College BBBS student clubs/groups, school counselors and family liaisons, volunteer mentors, families/schools, BBBS of America, TCHD for safety protocols, parents, schools, community organizations.

RESULTS BASED ACCOUNTABILITY HEADLINE PERFORMANCE MEASURES



THE STORY BEHIND THE DATA

GRAPH 1: # of youth served – Staffing furloughs and the impacts of COVID-19 resulted in all matches being temporarily suspended in Q3 of 2020. In Q2 of 2020, 97 youth were being served through mentorships. All former matches have been reconnected with and will restart in Q4 2020. The forecast for total youth served in 2020 remains at 97, with perhaps a slight increase in that number as a fully virtual mentoring program is created.

GRAPH 2: % of matches lasting more than ONE year – The closing of all matches due to staffing furloughs and impacts of COVID-19 has heavily affected all data regarding match retention. All matches restarted in Q4 of 2020, which will begin as baseline data for match retention. New data on match retention will be difficult to measure for at least one year.

GRAPH 3: % of children reporting avoidance of risky behaviors in their annual Youth Outcomes Survey – This data will be difficult to

analyze over the next year or so, as every match will be starting with their baseline surveys. However, it is not anticipated that there will be much change to this measure. Forming good matches that last at least one year is the single biggest indicator of whether or not a child has positive outcomes. For this reason, the match retention rate (How Well) will be the primary focus of the BBBS Ithaca Team in the near future.

AGENCY ACTION PLAN TO “TURN THE CURVE”

<u>2021 Action Plan</u>	<u>2020 Action Plan & Status</u>
<p>HOW MUCH</p> <ul style="list-style-type: none"> Methodically consuming current best practice information to develop safe and effective strategies for both in-person and virtual mentoring. Changing and adapting to the new environment and creating a program that can adapt to future unpredictable changes and events. <p>HOW WELL</p> <ul style="list-style-type: none"> Ensure complete understanding from all match parties regarding expectations and requirements of program. Matches that start off well have a greater chance of making it to the full year and beyond. <p>BETTER OFF</p> <ul style="list-style-type: none"> Focus entirely on the single biggest predictor of positive outcomes – the length and consistency of matches. 	<p>HOW MUCH</p> <ul style="list-style-type: none"> More efforts on local volunteer recruitment. ↔ In process (Interrupted by COVID-19) More incentivizing current Bigs/Families to recruit through word of mouth. ↔ In process (Interrupted by COVID-19) Allow the Program Coordinator to facilitate the campus recruitment rush. ↔ In process (shifting to web-based campus recruitment to begin in early 2021) <p>HOW WELL</p> <ul style="list-style-type: none"> Match recognition and celebration of success. ↔ In process (Interrupted by COVID-19) Being available to Bigs and Families. ↑ Accomplished (Impacted by COVID) Stay up to date with training and data related to match retention. ↑ Accomplished <p>BETTER OFF</p> <ul style="list-style-type: none"> Training volunteers on proper mentoring methods to ensure that good role modeling is provided. ↑ Accomplished (Online training curriculum being developed) Frequent check ins with staff, families and volunteers that address any issues that have arisen and making proactive plans to deal with them. ↑ Accomplished Work with Bigs and families to plan activities that can address issues of this nature. ↔ In process (many events and activities will now be in a virtual format)