



2022 Program Report Card: Mentoring Supports

Achieving Youth Results (AYR) Goal:

Our community will provide children, youth, and families with healthy, safe, and thriving environments.

Program: One to One Big Brothers/ Big Sisters

Agency: Ithaca Youth Bureau

CLIENTS:

Children between the ages of 6-14

PARTNERS:

Cornell University and Ithaca College BBBS student clubs/groups, school counselors and family liaisons, volunteer mentors, families/schools, BBBS of America, Common Council & City Government, community organizations.

RESULTS BASED ACCOUNTABILITY HEADLINE PERFORMANCE MEASURES

HOW MUCH:

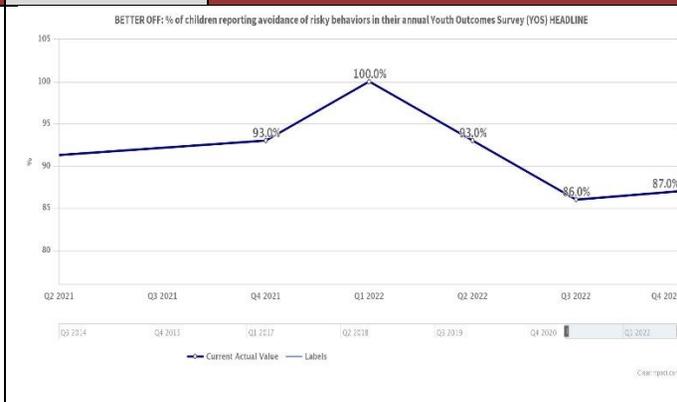
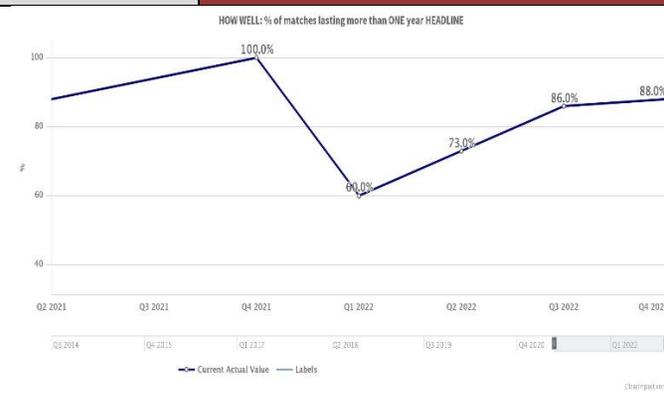
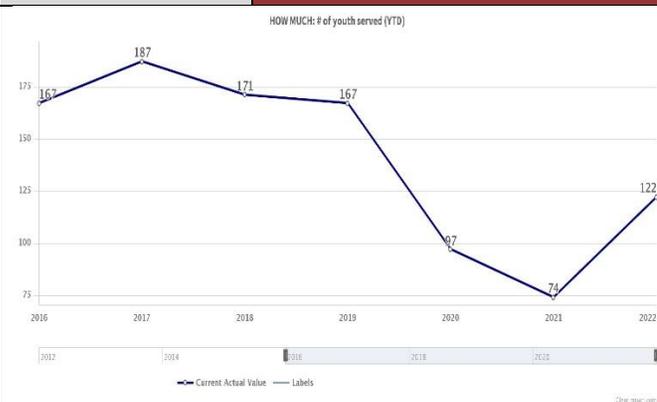
122 Youth

HOW WELL:

77%

BETTER OFF:

92%



THE STORY BEHIND THE DATA

GRAPH 1: # of youth served – Slow and steady progress in rebuilding our post-pandemic program. People are much more nervous making long term commitments and higher percentage of people dropping out of the enrollment process before being matched with a youth. The forecast for 2023, start Q1 with higher numbers and make steady progress to our goal of 150/160+ youth served.

GRAPH 2: % of matches lasting more than ONE year – Retention rates are calculated quarterly, looking at matches that end that quarter, sometimes can be a small number of matches. Looking at ways to further ensure the longevity of our matches. It is forecasted that the match retention rate will remain consistently high as in previous years, which is well above national estimates.

GRAPH 3: % of children reporting avoidance of risky behaviors in their annual Youth Outcomes Survey – Anticipate we will continue to have good results in the 80-90 percentiles.

AGENCY ACTION PLAN TO "TURN THE CURVE"

2023 Action Plan

HOW MUCH

- Grad student contact
- Yard Signs
- Engaging with Big & Family alumni

HOW WELL

- Frequent, personal contact from Match Support Specialist
- Clear expectations about commitment during the enrollment period
- Recognition of match achievements and milestones

BETTER OFF

- Maintain an activity ideas database and knowledge base that ensures all Bigs are equipped to introduce their little to lots of new things they might like or love.
- Maintain open communication with all parties to ensure honest reporting of data, and to ensure important conversations can happen when necessary between Bigs and Littles or between staff and families

2022 Action Plan & Status

HOW MUCH

- Yard Signs. ↑ **Accomplished and ongoing**
- Word of Mouth. ↑ **Accomplished and ongoing**
- Community events ↑ **Accomplished and ongoing**

HOW WELL

- Personal attention from Match Support Specialists. ↑ **Accomplished and ongoing**
- Ongoing stewardship of matches, including celebration of milestones and accomplishments. ↑ **Accomplished and ongoing**
- Clear expectations upfront for mentors and families. ↑ **Accomplished and ongoing**

BETTER OFF

- Focus entirely on the single biggest predictor of positive outcomes – the length and consistency of matches. ↑ **Accomplished and ongoing**