

2022 Program Report Card: Runaway and Homeless Youth Program



Achieving Youth Results (AYR) Goal:

Our community will provide children, youth, and families with healthy, safe, and thriving environments.

Program: Youth Outreach

Agency: Learning Web

CLIENTS:

Youth between the ages of 16-24

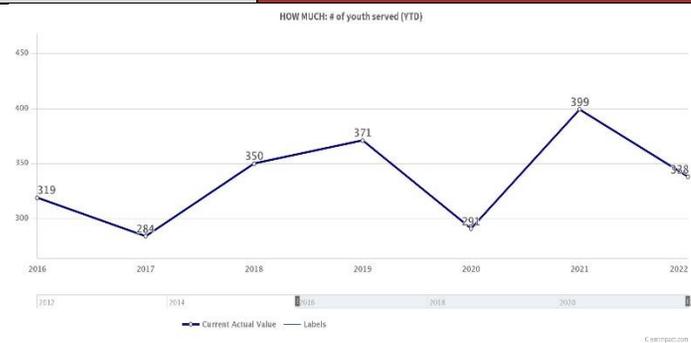
PARTNERS:

County's Continuum of Care, STEHP, Workforce NY, Community Justice Center & County Treatment Courts, Tompkins County DSS, St. John's Emergency Shelter, Human Services Coalition, Family & Children's Services, TST BOCES, GIAC, Southside Community Center, The Advocacy Center, TC Action, Ithaca Housing Authority.

RESULTS BASED ACCOUNTABILITY HEADLINE PERFORMANCE MEASURES

HOW MUCH:

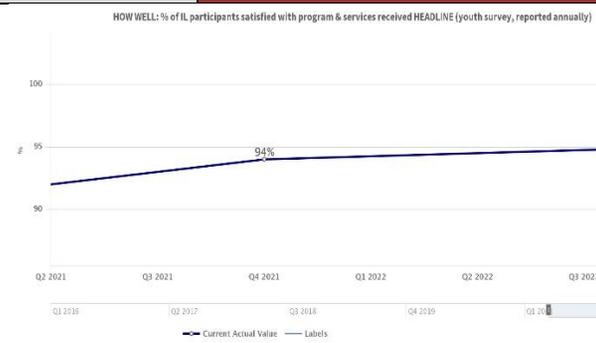
338 Youth*



*Youth served in 2022

HOW WELL:

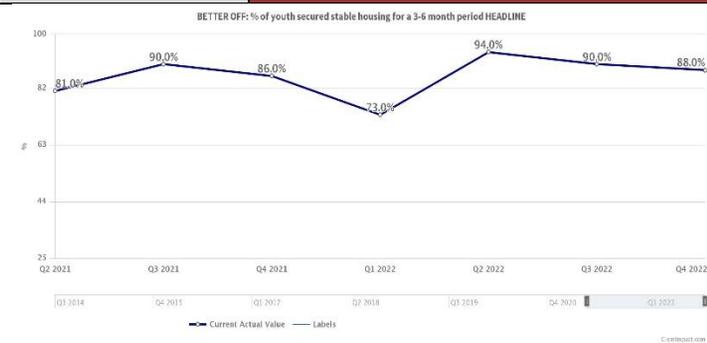
95%*



*2022 data, reported annually.

BETTER OFF:

88%*



*Q4 of 2022

THE STORY BEHIND THE DATA

GRAPH 1: # of youth served – We surpassed our annual target goal of 250 youth. 283 young people were provided with brief outreach services, 147% of the annual goal of 160. Additionally, 76 young people were involved in our intensive independent living program, 84% of our annual goal of 90. Twenty-two (22) young people were housed in our transitional living program year-to-date. Relocation to Founder's Way in '23 will provide enhanced offerings. The new Drop In Center will include new furnishings, a clothing closet, computer/internet access, private showers and a laundry facility for youth to use.

GRAPH 2: % of IL participants satisfied with program & services received (Youth survey, reported annually) - Participant satisfaction with Youth Outreach remains high. We collect Satisfaction Surveys throughout the program year and report on results at the close of the year. Knowledgeable and experienced staff, provision of independent living supplies, well trained and experienced staff, and additional funding for housing opportunities have all contributed to the high rates of satisfaction reported by Youth Outreach participants.

GRAPH 3: % of youth secured stabled housing for a 3-6 month period. - We are on target to meet and/or exceed the percentage of youth who secured stable housing for a three to six-month period with a 88% average. Additional funding, FUP housing vouchers for former foster care youth, and coordination with TC Action's Amici House and Corn Street housing, and the opening of Ithaca Arthaus and West End Heights have contributed to successful housing stability for youth in our program.

AGENCY ACTION PLAN TO "TURN THE CURVE"

2023 Action Plan

HOW MUCH

- Improved and attractive offerings at the drop-in center.
- Expanded Outreach to rural areas
- Staffing

HOW WELL

- Improved Training
- Expanded Services (Rental assistance program, PSH)
- Increase in group activities at drop in center

BETTER OFF

- Collaboration with community partners.
- Staffing to support whole population
- Expand Age range to continue working with youth

2022 Action Plan & Status

HOW MUCH

- Improved and attractive offerings at the drop-in center. ↑ **Accomplished**
- Employee training and retention. ↓ **Not Accomplished continues to be an issue**
- Provide parenting resources, education, and opportunities for leadership. ↑ **Accomplished**

HOW WELL

- Staff training to meet the emerging needs of youth as our community and youth services are in a time of rapid change precipitated by the pandemic. ↔ **In Process**
- Cultural Awareness – Effort toward improving services for marginalized youth and effort to consciously remove barriers to receiving service by identifying issues of bias, systemic racism, and discrimination in our systems. ↑ **Accomplished**
- Targeted services to improve services and outreach for special populations (i.e. LGBTQ+, parents, formerly incarcerated youth). ↑ **Accomplished**

BETTER OFF

- A continuum that allows youth to move from LW transitional housing to TC Action permanent supportive housing to housing voucher/unsubsidized housing. ↑ **Accomplished**
- Improved aftercare services. ↑ **Accomplished**
- Collaboration with community partners ↑ **Accomplished**