

2021 Program Report Card: Work Readiness Supports



Achieving Youth Results (AYR) Goal:
Youth will be prepared for their eventual economic self-sufficiency.

Program: Youth Exploration Program
Agency: Learning Web

CLIENTS:
Children between the ages of 12-20

PARTNERS:
Community mentors, exploration hosts, county public schools, Ithaca Youth Bureau Youth Employment Services, local youth serving agencies, BOCES, TC DSS, Alternatives Federal Credit Union, Cornell, Tompkins Workforce NY, YERT, youth, parents.

RESULTS BASED ACCOUNTABILITY HEADLINE PERFORMANCE MEASURES

HOW MUCH:

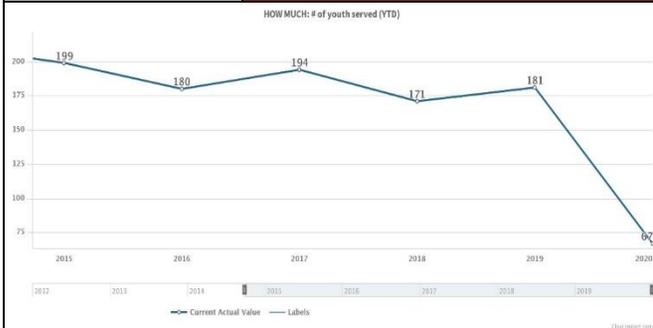
67 Youth*

HOW WELL:

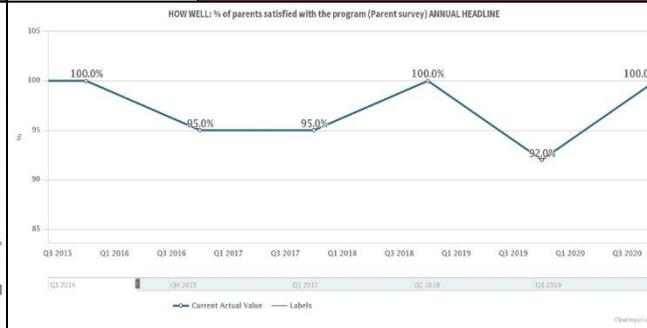
100%*

BETTER OFF:

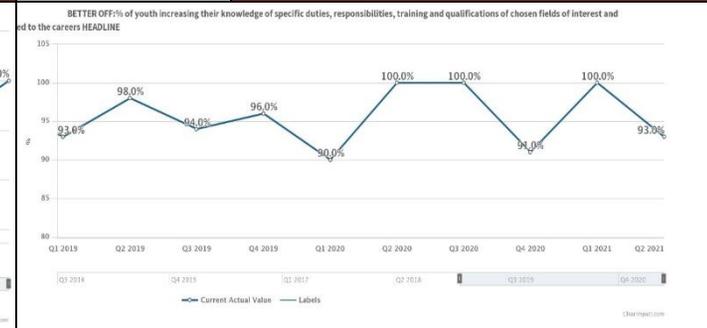
93%*



*Youth served in 2020.



*2020 data, collected annually.



*25/27 youth in Q2 2021.

THE STORY BEHIND THE DATA

GRAPH 1: # of youth served – It is predicted that the goal of serving 140 youth will not be met in 2021. This is due to Covid-19 restrictions on outreach efforts and difficulty in providing in-person apprenticeship opportunities and tours. There was also significant staff turnover in the YEP Coordinator position in 2021, which further impeded outreach efforts.

GRAPH 2: % of parents satisfied with the program – We continue to enjoy high satisfaction from parents based on feedback from evaluations. It is predicted that this performance measure will remain in the 90+% range. Youth voice is the foundation of this program and staff are well trained to identify youth goals through active listening. Youth are happy when they have been able to explore their interest through a YEP activity and then share with their guardian their satisfaction.

GRAPH 3: % of youth increasing their knowledge of specific duties, responsibilities, training, and qualifications chosen field of interest and learning specific skills related to the careers - We anticipate that our annual performance on this measure will fall in the range of 90-96% as history as shown. The Youth Exploration Program enjoys a long and successful tradition of providing experiential learning opportunities in a highly educated and culturally rich environment that affords experiences that are varied and unique. A strong network of community members and exploration hosts are the foundation the program, and the staff support is critical in guiding a youth's experience. The opportunity for feedback, reflection and support built into the program helps youth integrate their experience into their knowledge and lives.

AGENCY ACTION PLAN TO "TURN THE CURVE"

2022 Action Plan

HOW MUCH

- Increase frequency of tabling at schools and community events.
- Improve the quality and quantity of tours and apprenticeships.
- Retention of qualified and well-trained staff.

HOW WELL

- Increase diversity by outreach to parents by attending new and different community events.
- Mentor recruitment and support.
- Expansion of YEP services to include prevention services that better addresses the needs of multiple-barrier youth.

BETTER OFF

- Cultivate community volunteers. Continued expansion of both individual and group learning opportunities is a cornerstone of the Youth Exploration Program.
- Address the need for more tradespeople and skilled labor.
- Retention of highly skilled and experienced staff to help guide the learning experiences of youth.

2021 Action Plan & Status

HOW MUCH

- Hire and retain skilled staff that can engage youth and guide their learning experience, develop apprenticeship and exploration experiences during pandemic and beyond. ↔ **In Process**
- Increase stipend budget. ↔ **In Process**
- Develop virtual and online career exploration opportunities. ↑ **Accomplished**

HOW WELL

- Mentor recruitment and support. ↔ **In Process**
- Expansion of services to include prevention services that better address the needs of multiple barrier youth. ↑ **Accomplished and ongoing**
- Staff development and training. ↔ **In Process due to staff turnover**

BETTER OFF

- Break down internal silos to offer broad continuum of services. ↑ **Accomplished and continues to be addressed**
- Increase breadth and depth of group learning experiences. ↑ **Accomplished and ongoing**
- Develop high caliber community volunteers. ↑ **Accomplished and evolving**