

2022 Program Report Card: Work Readiness Supports



Achieving Youth Results (AYR) Goal:
Youth will be prepared for their eventual economic self-sufficiency.

Program: Youth Exploration Program
Agency: Learning Web

CLIENTS:
Children between the ages of 12-20

PARTNERS:
Community mentors, exploration hosts, county public schools, Ithaca Youth Bureau Youth Employment Services, local youth serving agencies, BOCES, TC DSS, Alternatives Federal Credit Union, Cornell, Tompkins Workforce NY, YERT, youth, parents.

RESULTS BASED ACCOUNTABILITY HEADLINE PERFORMANCE MEASURES

HOW MUCH:

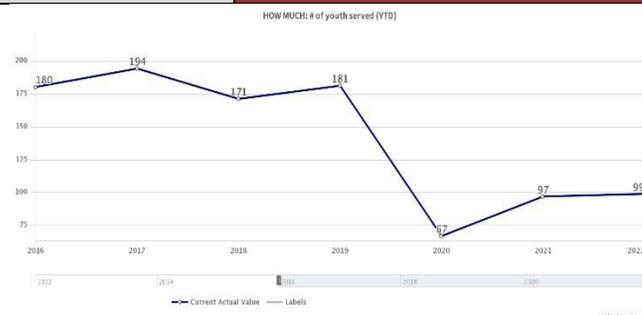
99 Youth*

HOW WELL:

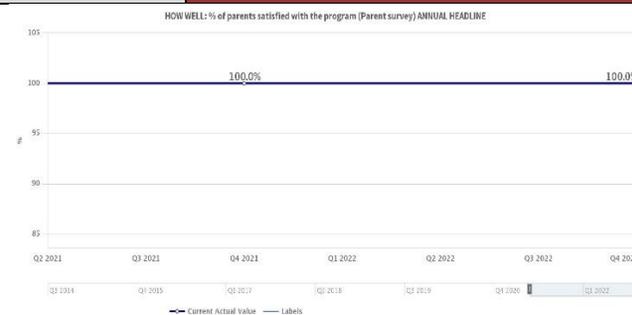
100%*

BETTER OFF:

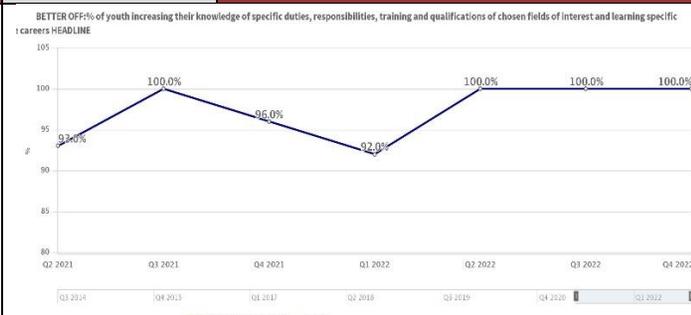
100%*



*Youth served in 2022.



*2022 data, collected annually.



*Q4 2022

THE STORY BEHIND THE DATA

GRAPH 1: # of youth served – Goal of serving 140 youth not met again in 2022. There was significant staff turnover in the YEP Coordinator position and remained vacant for an extended period of time. Labor market presented challenges in hiring staff positions, however, we’ve recently hired.

GRAPH 2: % of parents satisfied with the program – We continue to enjoy high satisfaction from parents based on feedback from evaluations. It is predicted that this performance measure will remain in the 90+% range. Youth voice is the foundation of this program and staff are well trained to identify youth goals through active listening. Youth are happy when they have been able to explore their interest through a YEP activity and then share with their guardian their satisfaction.

GRAPH 3: % of youth increasing their knowledge of specific duties, responsibilities, training, and qualifications chosen field of interest and learning specific skills related to the careers - We anticipate that our annual performance on this measure will remain in the 90+% range. The Youth Exploration Program enjoys a long and successful tradition of providing experiential learning opportunities in a highly educated and culturally rich environment that

affords experiences that are varied and unique. A strong network of community members and exploration hosts are the foundation the program, and the staff support is critical in guiding a youth’s experience. The opportunity for feedback, reflection and support built into the program helps youth integrate their experience into their knowledge and lives.

AGENCY ACTION PLAN TO “TURN THE CURVE”

2023 Action Plan

HOW MUCH

- Increase frequency of tabling at schools and community events
- Work to have greater presence/visibility in the community
- Expand social media presence

HOW WELL

- Outreach to parents
- Mentor recruitment and support
- More ways for parents to provide feedback

BETTER OFF

- Mentor recruitment and support
- Hands on learning activities
- Maintain staffing

2022 Action Plan & Status

HOW MUCH

- Increase frequency of tabling at schools and community events. ↑ **Accomplished and ongoing**
- Improve the quality and quantity of tours and apprenticeships. ↑ **Accomplished and ongoing**
- Retention of qualified and well-trained staff. ↑ **Accomplished**

HOW WELL

- Increase diversity by outreach to parents by attending new and different community events. ↑ **Accomplished and ongoing**
- Mentor recruitment and support. ↔ **In Process**
- Expansion of YEP services to include prevention services that better addresses the needs of multiple-barrier youth. ↔ **In Process**

BETTER OFF

- Cultivate community volunteers. Continued expansion of both individual and group learning opportunities is a cornerstone of the Youth Exploration Program. ↔ **In Process**
- Address the need for more tradespeople and skilled labor. ↔ **In Process**
- Retention of highly skilled and experienced staff to help guide the learning experiences of youth. ↑ **Accomplished**