




Your Partner for a Healthy Community

ENVIRONMENTAL HEALTH 2015 ANNUAL REPORT

A central image of a water droplet falling into a pool of water, creating concentric ripples. The droplet is captured mid-fall, with a small splash at the point of impact. The background is a solid blue color.

To strive to achieve a healthy community
by protecting and promoting public
health through education, training,
advocacy, and the provisions of services.

“Your partner for a healthy community”

Frank Kruppa, Public Health Director

William Klepack, M.D., Medical Director

C. Elizabeth Cameron, P.E., Director of Environmental Health

Inclusion through Diversity

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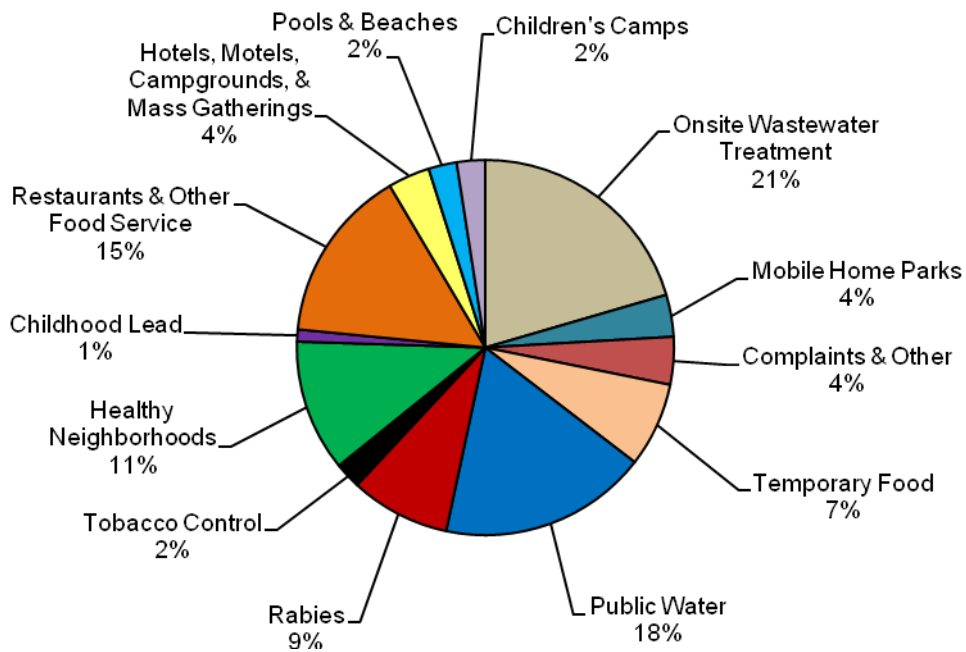
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DIVISION OVERVIEW

The Tompkins County Environmental Health Division (EH) promotes public health by conducting environmental health inspections and related activities for settings such as restaurants and other food service establishments, children's camps, hotels, campgrounds, swimming pools, bathing beaches, drinking water, and on-site sewage treatment systems. The Division enforces the New York State (NYS) Public Health Law, NYS Sanitary Codes (NYSSC), and the TC Sanitary Code (TCSC). Staff conducts inspections, documents deficiencies and violations, recommends improvements or mandates corrections, and reviews engineering and other plans related to facility operation and design. Staff also conducts investigations of illness outbreaks and complaints, children's camp and swimming injuries, childhood lead poisoning, and we respond to public health nuisances, hazards, and emergencies.

SPECIAL PROJECTS AND EVENTS

Healthy Neighborhoods Program - The Tompkins County Health Department Environmental Health Division continues its grant-funded Healthy Neighborhoods Program (HNP). The Tompkins County HNP provides education and distributes safety products to homes in an effort to prevent indoor air pollution, to prevent asthma-related hospitalizations and deaths, to prevent residential injury and fire deaths, to prevent childhood lead poisoning and to reduce tobacco use.

The Tompkins County HNP was praised during its first program review by the New York State Department of Health (NYSDOH). In addition to providing education and distributing safety products at over 400 homes in 2015, Tompkins County HNP staff organized and sponsored an all-day meeting that was attended by 11 counties across New York State and representatives from the NYSDOH Central Regional Office. The HNP was also the subject of an article in the winter issue of the *In The Field of Environmental Health*, a

publication of the NYSDOH Center for Environmental Health.

Accela Permit Management Software -

The Environmental Health Division significantly expanded their use of the Accela Permit Management System. Originally configured to manage our On-Site Wastewater Treatment System Permits, all EH fees and other revenue are now handled through Accela. EH permits are now issued electronically through Accela for a number of our permitting programs, including Temporary Food Service, Mobile Home Parks and Temporary Residence.

Additionally, Accela was configured to allow on-line submission of EH permit applications and payments. The public may electronically submit public water supply fees and submit and pay for applications for a temporary food service event, children's camp, public swimming pool or beach, hotel or an on-site wastewater treatment system. In 2015, the public submitted over 500 applications and made 239 payments electronically. Approximately 80% of Temporary Food Service applications were submitted on-line.

Here's the link to the site if you want to check it out:

<https://permits.tompkins-co.org/CitizenAccess/default.aspx>

EH also finished digitizing all hard copy On-Site Wastewater Treatment System (OWTS) permits. All OWTS permits are now accessible electronically to EH staff and also to the public through the Accela public portal.

Temporary Food Service Program -

Other significant administrative changes were introduced in the Temporary Food Service Program. With Accela, the program is essentially "paperless." Additionally, with the assistance of Tompkins County Information Technology Services (ITS), EH has a new training and education tool. Permit applicants now need to complete an interactive online training and quiz prior to receiving their temporary food permit. To

check it out, click on or enter the link to the training and quiz:

<http://www.tompkinscountyny.gov/health/eh/food/tempfoodtraining>

Hydrilla invades Cayuga Inlet – year 5

The Environmental Health Division continued its involvement in the Hydrilla eradication effort, participating in the Local Task Force and developing and overseeing the water quality monitoring program when aquatic herbicides are applied. The season's herbicide treatment (a combination of endothall and fluridone treatment) was terminated in mid-October; water-quality monitoring continued until concentrations reached the non-detect level in all samples. The 2015 treatment appears to have been very effective and herbicide use in some locations may be able to be reduced next year.

Water quality monitoring was conducted to assure the safety of the Bolton Point public water supply intake which is 2-1/2 miles from the inlet. Eradication efforts to date have been successful but will need to continue for multiple years to come. More information is available at **StopHydrilla.org**.

Personnel – Senior Public Health Sanitarian Steven Kern retired on March 12 with over 30 years of service. Steven is highly regarded for his expertise in public water systems, enforcement, and tobacco control, as well as many other programs. The Environmental Health staff has repeatedly praised Steven for his professional support and guidance. The office has also benefited from his sense of humor. Steven will be greatly missed on a professional and personal level.

Public Health Sanitarian Kristee Morgan was promoted to Senior Public Health Sanitarian. Kristee brings close to 10 years of experience to her new position and is a standardized Food Safety Inspection Officer II. She is well respected in the Division for her knowledge and her effective, respectful approach to people and problems

Public Health Sanitarian Sarah Caputi resigned effective May 15.

Despite being short-staffed during our busy summer months, the Environmental Health Division met all NYSDOH permitting and inspection requirements. Additionally, the Division had another technical staff person out on extended leave for the last quarter of 2015. Retired Senior Public Health Sanitarians Audrey Balander and Steven Kern returned in temporary positions to assist us.

Multiple interviews for two Public Health Sanitarian vacancies were conducted during August. René Borgella and Joel Scogin came on board in August and September as our new Public Health Sanitarians. René will be focusing on the Adolescent Tobacco Use Prevention Act (ATUPA), Temporary Food and Food Service programs. Joel is focusing on the On-Site Wastewater Sewage Treatment Program and Mobile Home Parks.

Project Assistant Caitlin Feller joined EH in a permanent capacity as an Information Aide. Caitlin has been extremely helpful with the Accela project and is now also assisting with core EH programs.

TCHD Information Aide Beau West completed coursework meeting the qualifications to be a Public Health Technician in EH. He worked half time in EH during our busy months, with EH Information Aide Caitlin Feller then working half-time for TCHD. Beau continues to help out EH for 5 hours a week.

Stephanie Egan-Engels joined the Healthy Neighborhoods Program as a Project Assistant beginning September 30th. Stephanie assists with outreach and education in HNP on a full-time basis through December.

René Borgella, Joel Scogin, and Beau West all completed the Basic Environmental Health Program (BEHP) in December.

DIVISION PROGRAMS

FOOD PROTECTION PROGRAM



The Food Protection Program provides education and regulates permitted food service establishments (FSE's) through training, inspection, and enforcement. These tasks enable the Division to protect, promote, and preserve public health with the goal of preventing food borne illnesses. Staff conducts pre-operational inspections following a facility plan review at new facilities and at existing facilities with major renovations. All FSE's are inspected at least once a year; high-risk establishments are inspected twice a year. Re-inspections are performed to ensure that critical violations have been corrected.

Temporary food service permits are issued for festivals and other events. Permit applicants receive appropriate food safety education and are inspected based on risk.

MOBILE HOME PARKS



Staff permits, monitors, and inspects mobile home parks to maintain a healthy environment for its residents as defined by state and local sanitary codes. In addition, the Division responds to complaints associated with mobile home parks.

TEMPORARY RESIDENCES

Staff permits and inspects hotels, motels, and similar temporary residence operations to ensure proper sanitation and safety for the protection of the public. The inspections include review of public water supplies, restaurants, swimming pools, and bathing beaches.

CAMPGROUNDS AND AGRICULTURAL FAIRGROUNDS



Staff permits and inspects campgrounds and fairgrounds to ensure proper sanitation and safety for the protection of the public. Inspections include a review of proper spacing of the campsites for fire safety and shower and sanitary facilities. The inspections include review of public water supplies, swimming pools, and bathing beaches.

CHILDREN'S CAMPS



Staff permits and inspects summer camp facilities annually to ensure that adequate supervision and safeguards exist to provide a healthy and safe environment for children as required by the NYSSC. In addition, staff reviews and approves safety plans and camp staff certifications. Staff also investigates all injuries and illnesses that occur at children's camps.

Injuries and Illnesses at Children's Camps – Eleven injuries and illnesses were reported from permitted children's camps during the 2015 camp season.

SWIMMING POOLS AND BATHING BEACHES



Public swimming pools and bathing beaches are regulated to ensure that the facilities are constructed, maintained, and operated in a manner to prevent illnesses, injuries, and deaths. A major focus of the program is on bather supervision, lifeguard requirements, and life-saving equipment and its use. General safety provisions, chemical treatment, and the proper operation of equipment and maintenance of such facilities are also examined.

DRINKING WATER PROGRAM



The Drinking Water Program is designed to assure that the public has access to adequate quantities of safe drinking water. Staff inspects all public water systems annually and collects surveillance samples to assure that the systems provide safe, potable water. Technical assistance is provided to system operators in preparing Annual Water Quality Reports and in complying with new or complex regulations including sampling requirements. When a public health hazard is identified at a public water supply, the Division issues a Boil Water Order (BWO), which requires the water supplier to notify its users that the water is unsafe and must be boiled before use. Staff also responds to individuals inquiring about water quality problems by offering sampling recommendations, interpretations of water laboratory analyses, and providing procedures for disinfecting their well.



Taste Test Held – The Division held the County's 21st Annual Drinking Water Taste Test at the Streets Alive Event in Ithaca. Approximately 175 participants sampled water from seven municipal water systems in Tompkins County. The City of Ithaca Water System was voted the best tasting water and represented Tompkins County competing in a Regional State Water Taste Test.

ON-SITE WASTEWATER TREATMENT SYSTEM (OWTS) PROGRAM



All county residents are required to obtain a permit from the Division before installing a new on-site sewage system or repairing or replacing an existing one. Staff reviews, designs, inspects, and

permits new and replacement on-site sewage treatment systems. In addition, staff investigates and enforces code requirements when nuisance complaints are reported in regard to failing or improperly maintained sewage systems. Engineering plans of sewer extensions, pumping stations, and sewage treatment systems are reviewed to ensure compliance with standards and codes for larger public wastewater treatment systems. The goal of the program is to prevent disease caused by raw sewage contaminating the environment we live in and the water we drink.

REALTY SUBDIVISIONS AND DEVELOPMENTS

The Division regulates permanent and temporary residential development to ensure that safe, healthful facilities are built. Critical areas the Division reviews include water systems and wastewater treatment and disposal systems. In addition, plans for construction, addition, or modification of any public water supply must be reviewed to ensure compliance.

RABIES CONTROL PROGRAM



Rabies is a preventable viral disease that attacks the central nervous system and typically leads to death. The disease can be transmitted from infected mammals to humans and other mammals. Staff investigates all reported mammal bites and saliva exposures to prevent the spread of the disease to humans. In addition, staff prepares and ships suspected rabid specimens to the state laboratory for testing, provides outreach and education, authorizes rabies prophylaxis to local medical providers, and coordinates free rabies vaccination clinics for dogs, cats, and ferrets.

CHILDHOOD LEAD POISONING PREVENTION



The Division works with the Lead Poisoning Prevention Network to educate the public about lead poisoning, to reduce lead exposures by informing the public about the potential dangers of lead paint, and to increase the number of children tested for lead in their blood. Lead poisoning is a major health concern, especially among children, because it can affect their growth, behavior, and ability to learn. Staff investigates all referrals of children with blood lead levels of 10 milligrams per deciliter or greater.

ADOLESCENT TOBACCO USE PREVENTION ACT (ATUPA)



Tobacco vendors are prohibited by law from selling cigarettes and other tobacco products to minors under the age of 18. The goal of the ATUPA Program is to reduce access to tobacco and tobacco products by persons under the age of 18 by monitoring and conducting on-site compliance checks at all tobacco retailers.

CLEAN INDOOR AIR ACT (CIAA) AND TOMPKINS COUNTY LOCAL LAW #3

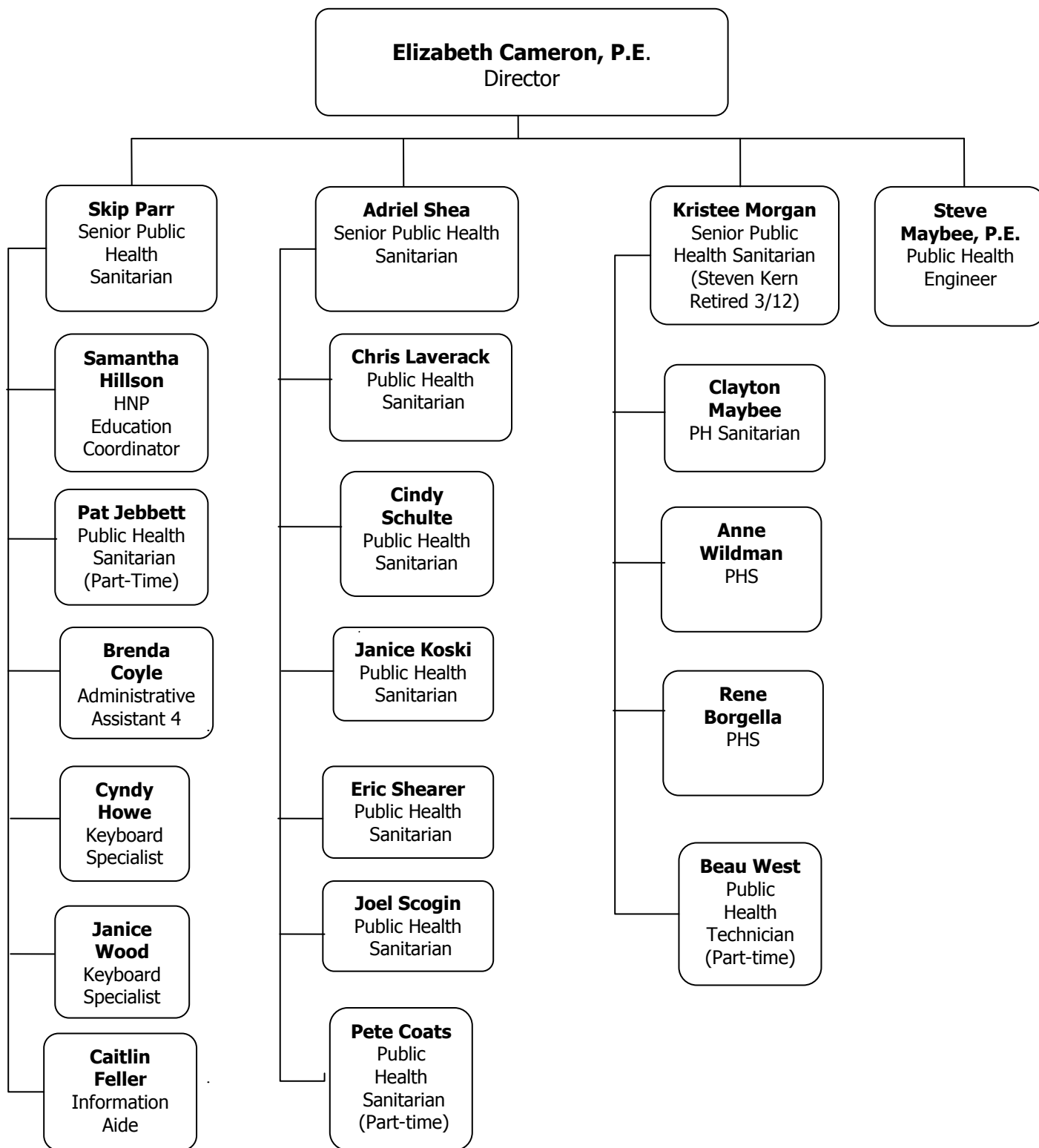
State and local laws make smoking tobacco illegal in all public indoor areas including bars and food service establishments. Staff investigates complaints and conducts field visits when necessary to enforce these laws. The Fraternal Order of Eagles is the only operation in Tompkins County that has been granted a waiver from these requirements by providing a controlled, alternative smoking area that meets specific requirements.

HEALTHY NEIGHBORHOODS PROGRAM (HNP)



The HNP promotes healthy homes in specific target areas of Tompkins County by pursuing the following goals: prevention of indoor air pollution, prevention of asthma hospitalizations, prevention of residential fire deaths, prevention of lead poisoning, and reduction of indoor tobacco use. Staff assesses homes through on-site visits and provides products to help make the home safer and healthier.

ENVIRONMENTAL HEALTH DIVISION 2015 ORGANIZATIONAL CHART



2015 ENVIRONMENTAL HEALTH DIVISION DATA

FOOD PROTECTION PROGRAM

<i>Restaurants & Other Food Service</i>	<i>Permitted Operations</i>	<i>Site Visits</i>	<i>Critical Violations</i>	<i>Other Violations</i>	<i>Plan Reviews</i>	<i>Complaint Investigations</i>	<i>Enforcement Actions</i>
High Risk	133	449			3		
Medium Risk	207	326	150	256	8	64	7
Low Risk	67	116			9		
Total	403	891	150	256	20	64	7
Temporary FSE	456	163	19	14	0	0	1

MOBILE HOME PARKS

<i>Permitted Operations</i>	<i>Lots</i>	<i>Site Visits</i>	<i>Critical Violations</i>	<i>Other Violations</i>	<i>Complaint Investigations</i>	<i>Enforcement Actions</i>
39	2,014	30	19	241	8	0

TEMPORARY RESIDENCES

	<i>Permitted Operations</i>	<i>Rooms</i>	<i>Site Visits</i>	<i>Critical Violations</i>	<i>Other Violations</i>	<i>Complaint Investigations</i>	<i>Enforcement Actions</i>
Hotels & Motels	31	1,842	51	7	68	5	2

MASS GATHERING, CAMPGROUNDS & AGRICULTURAL FAIRGROUNDS

	<i>Permitted Operations</i>	<i>Sites</i>	<i>Site Visits</i>	<i>Critical Violations</i>	<i>Other Violations</i>	<i>Complaint Investigations</i>	<i>Enforcement Actions</i>
Campgrounds	6	488	13	0	3	0	0
Agricultural Fairgrounds	1	1	2	0	1	0	0
Mass Gathering	1	1	8	0	0	0	0

CHILDREN'S CAMPS

<i>Permitted Operations</i>	<i>Campers</i>	<i>Site Visits</i>	<i>Critical Violations</i>	<i>Other Violations</i>	<i>Injury/Illness Investigations</i>	<i>Complaint Investigations</i>	<i>Enforcement Actions</i>
33	n/a	81	0	6	11	0	0

SWIMMING POOLS & BATHING BEACHES

	<i>Permitted Operations</i>	<i>Site Visits</i>	<i>Critical Violations</i>	<i>Other Violations</i>	<i>Injury/Illness Investigations</i>	<i>Complaint Investigations</i>	<i>Enforcement Actions</i>
Pools	51	87	7	52	0	0	0
Beaches	6	12	1	2	0	0	0

PUBLIC WATER SYSTEMS (PWS)

Community PWS	89	Boil Water Orders Issued	13
Other PWS	53	Disinfection Waivers	23
Complaint Investigations	8 (MHP)	Enforcement Actions	1

ON-SITE WASTEWATER TREATMENT SYSTEMS (OWTS)

<i>Permits Issued</i>		<i>Completion Certificates Issued</i>		<i>Enforcement Actions</i>
New Construction/Conversions	138	New Construction/Conversions	105	3
Replacements	112	Replacements	105	
Total # of Permits Issued	250	Total # of Permits Issued	210	

2015 ENVIRONMENTAL HEALTH DIVISION DATA

ENGINEERING PLAN REVIEWS				
ON-SITE WASTEWATER TREATMENT SYSTEMS		PUBLIC WATER SYSTEMS (PWS)		
0 - 499 gpd	18	Public Water Systems	1	
500 - 999 gpd	9	Distribution Water Main Extensions	2	
1,000 - 1,999 gpd	1	Cross-Connection Control Devices	6	
> 2,000 gpd	0	Other Water System Modification	5	
REALTY SUBDIVISIONS		COLLECTOR SEWER		OTHER ENGINEERING REVIEWS
Projects	1	< 5,000'	0	
Lots	28	>5,000'	0	
RABIES CONTROL PROGRAM				
<i>Potential Human Exposures to Rabies / Lab Submissions / Rabies Clinics</i>				
Potential Human Exposure Investigations	302	Rabies Clinics Offered	11	
Human Post-Exposure Treatments	93	Dogs Vaccinated	578	
Animal Specimens Tested	207	Cats Vaccinated	269	
Animals Testing Positive	13	Ferrets Vaccinated	4	
Enforcement Actions	0	Pet Quarantined for 6-Months	2	
CHILDHOOD LEAD PROGRAM				
Children with Elevated Blood Lead Levels	4	Enforcement Actions	0	
Sites Inspected	5			
Abatements Completed	2			
Lead Assessments Sent	4			
HEALTHY NEIGHBORHOODS PROGRAM				
Home Visits	406	Asthma Homes	71	
Re-Visits	141	Homes Approached	888	
ADOLESCENT TOBACCO USE PREVENTION ACT (ATUPA)				
Active Operations	68	Violations	0	
ATUPA Compliance Checks	93	Enforcement Actions	0	
COMPLAINTS				
General/Nuisance Complaints	31	Enforcement Actions	0	
STAFF DAYS (Excluding Leave Time)				
Public Water Supply			605.0	
Environmental Radiation			2.2	
Community Sanitation and Food Protection			1934.9	
Environmental/Occupational Health			21.7	
Miscellaneous			291.9	
Other Environmental Services			519.4	
Total Staff Days / Full Time Employees			3375.2	
REVENUE				
Facility Permit Fees			\$224,133.39	
On-Site Wastewater System Fees			\$98,360.00	
Water System Operating Fees			\$26,505.00	
Plan Review Fees			\$19,125.00	
Board of Health Penalties			\$7,100.00	
Other Fees			\$6,301.12	
Sub-Total Revenue			\$381,524.51	
Official Payments Client Fees			\$931.49	
Total Revenue			\$380,593.02	
NYSDOH GRANTS				
Healthy Neighborhoods Program			\$189,000	
Drinking Water Enhancement Program			\$135,820	
Tobacco Enforcement Program			\$33,710	

ENVIRONMENTAL HEALTH DIVISION'S HISTORY OF PROGRAM ACTIVITIES BY YEAR

FOOD PROTECTION PROGRAM - Restaurants & Other Food Service					
	2015	2014	2013	2012	2011
Permitted Operations	547	550	530	519	496
Site Visits (Includes Inspections)	891	888	883	774	750
Critical Violations	150	171	172	131	187
Other Violations	256	235	261	209	302
Plan Reviews	20	17	16	11	13
Temporary FSE					
Permitted Operations	456	386	353	303	297
Site Visits (Includes Inspections)	163	133	136	110	134
Critical Violations	19	14	27	11	16
Other Violations	14	12	7	0	5
MOBILE HOME PARKS					
Permitted Operations	39	39	39	40	42
Lots	2014	2005	2004	2,011	2022
Site Visits (Includes Inspections)	30	47	42	110	76
Critical Violations	19	1	4	5	7
Other Violations	241	10	64	60	74
TEMPORARY RESIDENCES - Hotels & Motels					
Permitted Operations	31	31	31	29	29
Rooms	1842	1878	1879	1,761	1,756
Site Visits (Includes Inspections)	51	35	52	52	42
Critical Violations	7	0	2	1	1
Other Violations	68	8	24	15	5
MASS GATHERING¹, CAMPGROUNDS & AGRICULTURAL FAIRGROUNDS					
	2015	2014	2013	2012	2011
Permitted Operations	8	6	8	9	10
Sites	490	426	2016	2,065	2,103
Site Visits (Includes Inspections)	23	22	31	38	29
Critical Violations	0	0	1	2	3
Other Violations	4	1	5	6	4
CHILDREN'S CAMPS					
Permitted Operations	33	35	30	28	24
Site Visits (Includes Inspections)	81	85	78	73	59
Critical Violations	0	0	0	0	0
Other Violations	6	4	6	7	11
Injury/Illness Investigations	11	46	31	45	28
SWIMMING POOLS & BATHING BEACHES - Indoor/Spa, Outdoor & Bathing Beaches					
	2015	2014	2013	2012	2011
Permitted Operations	57	58	58	59	61
Site Visits (Includes Inspections)	99	114	119	118	171
Critical Violations	8	5	6	10	13
Other Violations	54	43	133	91	43
Injury/Illness Investigations	0	2	1	2	0
PUBLIC WATER SYSTEMS (PWS)					
Community PWS	89	90	94	93	93
Other PWS	53	57	52	57	56
Boil Water Orders Issued	13	17	15	14	19
Disinfection Waivers	23	25	25	28	35

ENVIRONMENTAL HEALTH DIVISION'S HISTORY OF PROGRAM ACTIVITIES BY YEAR

ON-SITE WASTEWATER TREATMENT SYSTEMS	2015	2014	2013	2012	2011
Permits Issued					
New Construction/Conversions	138	125	121	134	134
Replacements	112	122	121	101	115
Completion Certificates Issues					
New Construction/Conversions	105	105	84	95	94
Replacements	105	122	104	102	96
ENGINEERING PLAN REVIEWS	2015	2014	2013	2012	2011
Realty Subdivisions	1	1	0	0	4
On-Site Wastewater Treatment Systems	28	14	31	21	23
Collector Sewer	0	0	1	0	1
Public Water Systems	1	0	6	1	2
Distribution Water Main Extension	2	2	4	8	4
Cross-Connection Control Devices	6	6	21	9	9
Other Water System Modification	5	4	5	11	7
Other Engineering Reviews ²	2	1	1	2	0
RABIES CONTROL PROGRAM	2015	2014	2013	2012	2011
Potential Human Exposure Investigations	302	253	300	373	353
Human Post-Exposure Treatments	93	103	88	118	98
Animal Specimens Tested	207	190	203	187	148
Animals Testing Positive	13	12	8	13	8
Rabies Clinics Pet Vaccinations	851	1,096	1,243	1,375	1,316
CHILDHOOD LEAD PROGRAM	2015	2014	2013	2012	2011
Children with Elevated Blood Lead Levels	4	5	7	0	0
Sites Inspected	5	11	10	6	6
Abatements Completed	2	0	1	0	0
Lead Assessments Sent	4	5	6	6	4
HEALTHY NEIGHBORHOODS PROGRAM	2015	2014	2013	2012	2011
Home Visits	406	426	398	458	426
Re-visits	141	98	80	195	181
Asthma Homes	71	67	52	44	31
Homes Approached	888	2,034	641	1,307	763
ADOLESCENT TOBACCO USE PREVENTION ACT	2015	2014	2013	2012	2011
Active Operations	68	68	66	66	66
ATUPA Compliance Checks	93	135	153	129	133
Violations	0	1	6	3	1
COMPLAINTS - Facility & General/Nuisance	2015	2014	2013	2012	2011
Complaint Investigations	108	97	119	149	172
ENFORCEMENT ACTIONS	2015	2014	2013	2012	2011
Total Cases	14	29	32	31	29
BOH Penalties Assessed	\$5,400	\$24,300	\$10,200	\$11,200	\$10,200
BOH Penalties Collected ³	\$7,100	\$13,800	\$8,320	\$7,680	\$6,200
TIME BREAKDOWN	2015	2014	2013	2012	2011
Staff Days Excluding Leave	3375.2	3353.1	3400.3	3416.0	3344.0
REVENUE	2015	2014	2013	2012	2011
Total Collected	\$380,593	\$364,311	\$359,193	\$324,796	\$280,858
NYSDOH GRANTS	2015	2014	2013	2012	2011
Healthy Neighborhoods Program (Oct 1 - Sept 30)	\$189,000	\$189,000	\$83,482 ⁴	\$185,000	\$185,000
Drinking Water Enhancement Program (Apr 1 - Mar 31)	\$135,820	\$135,820	\$135,820	\$143,855	\$143,855
Tobacco Enforcement Program (Apr 1 - Mar 31)	\$33,710	\$32,395	\$34,059	\$35,004	\$16,421 ⁵

¹GrassRoots established as a Mass Gathering in 2014

²Includes MHP's, Campgrounds, and Swimming Pools

³Penalties collected may include penalties assessed in previous years

⁴HNP Grant 6 Month Extension 10/1/13-3/31/14

⁵ATUPA Grant 6 Month Extension 10/1/11-3/31/12