



Law Enforcement Technology Shared Services

03/10/10 Meeting

Information Technology Services • 128 E. Buffalo Street • Ithaca, NY 14850 • (607)274-5417 • Fax (607)274-5420

DATE: March 10, 2010

TIME: 1:00-3:00 PM

LOCATION: Department of Emergency Response (small conference room)

PRESENT: Kim Moore (TC ITS), Greg Potter (TC ITS), Chief Boyce (Cayuga Heights), Chief Ryan (Dryden), Sgt Wright (Ithaca PD), John Arsenault (Ithaca PD), Lt Williams (Groton), Chief Ferretti (Trumansburg), Kari Stamm (DA), Sheriff Meskill (TCSO)

EXCUSED: Alan Karasin (Ithaca IT)

Opened 1:05 pm

1. ITS / LETSS Budget

Nothing new to report

ACTION ITEMS: None.

2. County Mobile Data Project / CAD Upgrade / Replacement

RFP Process/Status –Dates to be aware of:

3/12 – Questions from the vendors are due to Tompkins County

3/15 – Responses to vendors from Tompkins County are due

4/2 – Proposals from vendors are due to Tompkins County

Week of 4/12 & 4/15 – tentative weeks for vendor demonstrations

Group discussed mobile data network concerns. Kim will further investigate what other Counties are doing for their Mobile Data Network so we have a method of comparison for the network performance standards that are being proposed for Tompkins County.

Cornell Status - Kim reported that the Spillman installers have completed their initial installation phases. So far so good, IT and Police are happy thus far.

ACTION ITEMS: Kim to schedule firm demo dates after RFP's are returned and reviewed.

3. TraCS

Nothing new to report. .

ACTION ITEMS: None.

4. LiveScan

Kim reported training by TCSO for the added agencies is moving along. NYSPP trained last week.

Village PD Training: No status change. Dryden will train if/when needed.

University Use at TCSO: Nothing new to report.

County Probation Use at IPD: Nothing new to report.

***ACTION ITEMS:** None*

5. Citrix / SJS

User Review – No changes this month.

VPN – No known issues this month.

SJS Server Replacements / Upgrade – Kim reported that she removed another “old” server from the farm, which is what caused a disruption in service for Run Sheets for the Villages and IPD (sorry!) This has since been fixed!

***ACTION ITEMS:** None*

6. Data Sharing/ReportingNYSIT

NY-DEX Data Exchange – Nothing new to report.

***ACTION ITEMS:** None.*

7. Other Member Items

Pictometry Demo–Greg reported that Pictometry will be offering a demo of their oblique aerial photography services tomorrow from 1 to 3 pm at DOER. All are welcome to attend.

FLTG Cutover –Kim reported that the ISP cutover actually went smoothly for the Citrix users. We had a reported outage of approximately an hour (instead of the “up to 48 hours” I had reported last month!)

Dispatch –Kim reported that dispatchers do not have the ability to use their pictometry/mapping features due to the ISP network cutover from three weeks ago. Kim is working with dispatch for a workaround solution, but wanted LETSS agencies to know that this is caused by network issues, not dispatch. She encouraged agencies to let their officers on the road know that dispatch is not able to map locations for officers because of this and to please be patient with dispatch as we work through this issue, which we hope to have resolved by the end of the week.

Adjourned 1:35 p.m.