EMSTF October 10, 2017

Present:

Irene W., Brian W., Doug K., Prof. Al G., Casey P., Ed K., Robert S., Bill Gilligan, Bill Goodman, Steve M, Liam, Patrick B.

Irene started the meeting at 5:15 pm.

Irene discussed items from the last meeting.

Brian W.- Brian and Lee marked up and added notes to the list from the last meeting. The document is not ready for distribution.

Irene- Recap of the last meeting. Day times are the biggest problem. Volunteers work during the daytime and are not available for day time calls. Create a shared vision of where do we go and how to move forward. Longer term- recognition of a need to address the non-emergency calls and find ways to reconfigure training.

Brian- fewer people to do the work and more work- solutions, short term and long term-changing standards and expectations of service not only of people providing service but of other agencies and institutions, i.e. Highway Dept. needs to be called for a tree down. More coordination and participation. Social service agencies who call ambulance for ‘tick on belly’. They don’t provide medical care and that’s their policy. Mental health law provides for law enforcement to transport to facility for care. We need to create a shared vision. Lee and his cabinets would like to run statistics of hourly demands, type of calls and what level. The data will demonstrate the proposed solution is accurate. We need to prove with data. Also, Lee wants to spend more time on legal implications of 2209’s (intoxication) and mental health.
Long term strategies: Increasing people available, not just volunteer, but also career- we cannot provide adequate, reasonable training opportunities; Address non-emergency calls, working with Legislative bodies to change the laws; Marketing improvement, recruitment and training.
Short term: Challenge agencies to meet the need for people; Envision and assist with reorganizing and better managing resources, battalions to create regional staffing pools from existing personnel; Prepare for county investment in a daytime first responder capacity to deliver first responder basic life support services; Meet a defined response time standard, policy decision- Utilize battalions to supply personnel? Prepare career staffing model? Prepare engine 99 type planned resource model?
Ed- If we enhance recruiting, many of these problems would disappear;
Patrick B- sent Brian an email 69% increase(article)
Doug - Central structure- One phone number to recruit-
Liam-volunteers would help, but it’s more of remedy than a cure; steps working on data with Brian and Lee.
Casey- recruitment is important- more important is retention – make organization a place you want to be and be a positive part of their lives. If people are going to leave their families, they want to go where they feel welcome.
Professor George will talk to Cornell about what they do with EMS “throw away” volunteers.

Presentation-


The students would like the task force to look over the slides and give feedback over the next two weeks.

Adjournment- 6:48 pm